

# City of Somerville Taxi to Health Instruction Sheet

The City of Somerville was awarded ARPA funds and has contracted with Green & Yellow Cab so you can get to food and medical appointments (non-emergency).

For questions, contact Alissa:

**Text only – 617-702-2617**

**Phone call only – 617-625-6600 x 4321**

## Where can I go?

<p><b>Places:</b></p> <ul style="list-style-type: none"><li>• <b>Grocery Stores</b></li><li>• <b>Food Pantries</b> (e.g. Project SOUP, Mystic Community Market, Food 4 All)</li><li>• <b>Farmers' Markets</b> in Somerville</li><li>• Non-Emergency <b>Doctor's Appointments</b></li><li>• <b>Pharmacies</b></li><li>• Other health-related locations <b>as approved</b>. Contact us to approve.</li></ul> <p><b>Please note:</b></p> <p>Misuse of the vouchers may disqualify you from participating in the program.</p> <p>All ride information is seen by program staff when they receive the monthly bill from Green and Yellow Cab.</p> <p>If you use the vouchers beyond the program rules, you may receive a call from staff reminding you of the rules.</p>	<p><b>Cities:</b></p> <p>Somerville Cambridge Medford Malden Arlington Boston Everett Brookline Waltham Chelsea Revere Lynn Newton Watertown Belmont Burlington Stoneham Reading Woburn Saugus Wilmington</p>
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## How do the vouchers work?

- Give the voucher to the driver instead of payment.
- We mailed you **12 vouchers** = 6 round-trip rides or 12 one-way trips. This number is intended to be for **2-3 months, or 5 vouchers/month** on average.
  - You must have **2 vouchers** for a **round-trip**.
  - You can receive up to **96 vouchers** from **Mar 2023-Oct 2024**.
  - The **program ends** and **vouchers expire Oct 31, 2024**. Any rides taken starting Nov 1, 2024, **will not be free. Your payment will be needed**.

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## How do I book a ride?

- **Call Green & Yellow Cab at 617-625-5000.** Choose option 1 to book a ride and tell the dispatcher you have a voucher on account 222.
- **Download Green Cab, Yellow Cab app,** and book like you would an Uber or Lyft ride. Put in notes section you have a voucher on account 222.
  - The App may give you a price. Ignore this price; your ride is free with the voucher.
  - The App may ask for a credit card. Do not enter your credit card info, if you have already entered it, choose 'Pay in Cab'.
- **Book online at [greenandyellowcab.com](https://greenandyellowcab.com).** Write in the notes section that you have a voucher on account 222.

## What else do I need to know?

- **Book at least one hour in advance! If you book with less than 1-hour notice, you may need to wait.**
- If your child needs a car seat, you must bring your own with you.
- Call us if you have questions or need help booking a ride.
- **Is it really free?** Yes! The paper voucher is your payment. It includes a tip, a cleaning fee, and payment for your trip. If you do not have the voucher at the end of the ride, the driver will expect payment--so don't forget to take your return voucher!

NOTE: Vouchers Expire **Oct 31, 2024**

Our records indicate you have received \_\_\_ vouchers (Mar 2023-present). Please contact us if you did not receive this number of vouchers.

You are eligible to have \_\_\_ more vouchers sent to you. Please contact us if you think this will not be enough vouchers to meet your needs between now and October 31, 2024.

Need more vouchers?

**Contact Alissa:**

**text only – 617-702-2617; phone**

**call only – 617-625-6600 x 4321**

Or visit <https://tinyurl.com/somervillecab>

