



Summer Street Informational Meeting

Wednesday, September 24, 2025

Goals and Agenda

GOALS:

- **Share future plans**
- **Solicit feedback**
- **Create a framework for future engagement**

AGENDA:

- **Welcome and Status update (6:00 to 6:10)**
- **Future Plans (6:10 to 6:35)**
- **Feedback and discussion (6:35 to 7:15)**
- **Next Steps (7:15 to 7:30)**



About SHC: Where We Are Today

- **History:** Founded in 1985 by local residents, activists, businesses, and city leaders responding to homelessness in Davis Square
- **Mission:** Help homeless and housing insecure residents obtain and maintain safe, affordable housing, through individualized support
- **Services:** Intake and basic needs, housing search, street outreach, supportive housing, homelessness prevention (*food assistance, overnight shelter*)
- **Impact:** 65+ Somerville residents moved into housing last fiscal year, 150+ households received over \$1.3 million in direct assistance to avoid homelessness and stabilize their housing, 44 individuals accessed emergency shelter



Office Structure & Programs

For the past three years, we have operated our Davis Square services in two office locations: **1 Davis Square** and **255 Elm Street**.

These offices support administration, program coordination, and client services during business hours (Monday – Friday from 9 a.m. to 5 p.m.).

255 Elm Street Functions

Administrative

- Finance, Human resources, Fundraising, Leadership

Programming

- Permanent Supportive Housing
- Homelessness Prevention
- DV Specialist & Benefits Specialist

1 Davis Square Functions

Programming

- Street Outreach
- General Intake
- Housing Search
- Basic Needs Support

Programs offered at other locations

Overnight shelter is offered in a separate location.

Our food pantry is off-site.

This location would not be suitable for either service.



Office Consolidation at 362-366 Summer Street

Overall goal is to **reintegrate office operations into a single headquarters, returning to our historic model.**

Benefits of Consolidation

- Coordinated response to client needs
- Improved administrative efficiency
- Integrated operations

Client-Facing Programs

- Homelessness prevention
- Housing search
- Supportive housing
- Street outreach
- Benefits support
- Domestic violence specialist
- General intake & basic needs

- **Move begins in Spring 2026** with the administrative staff, permanent supportive housing team, eviction prevention team, benefits specialist and domestic violence specialist moving into the space first.
- Then, at a later date, our intake team, housing search program and street outreach team will join us.
- The majority of walk-in client services will move in the final phase
- Emergency shelter and food pantry **will stay at separate off-site locations.**



Phased Transition Plan



Operations & Neighborhood Impact

Hours

- Monday – Friday, 9am – 5pm

Staffing

- About 30 staff - many off site throughout the day for outreach or community based meetings

Client-flow

- Appointment-based and walk-in

Parking & Transportation

- The majority of staff utilize public transit or city issued parking permits
- Most clients walk or utilize public transit

SHC commits to considerate operations, with no anticipated neighborhood disruption and timely response to questions or concerns.



Questions & Contact

**For questions and feedback, contact
SHC:**

617-623-6111

offices@shcinc.org